

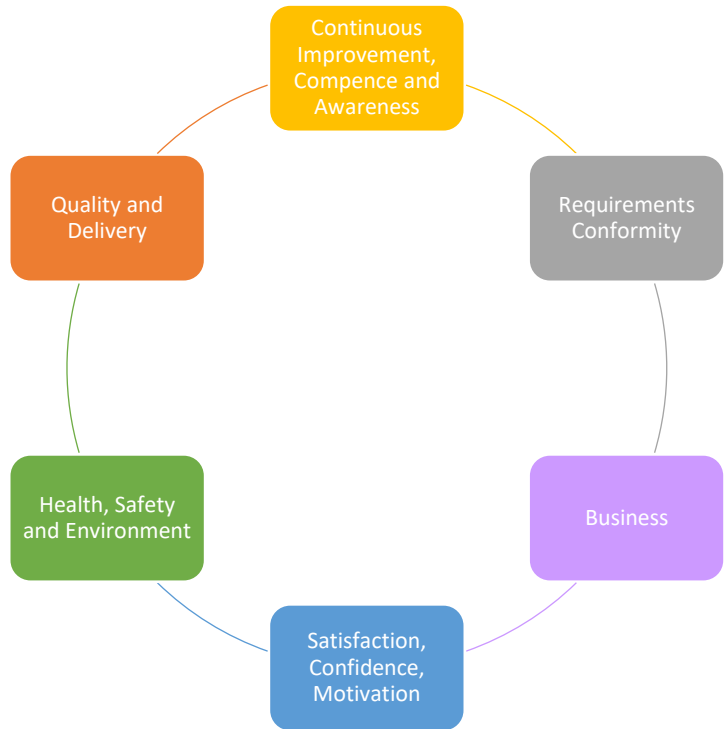
Quality Policy



has the goal to design, manufacture, test and certify high quality valves that meet the specific needs of Customers, trying to exceed their expectations and aiming a business expansion of sectors in which it works. Through this Policy, the General Management defines the objectives and general guidelines.

ORGANIZATION'S OBJECTIVES AND GUIDELINES

- Adopt and maintain a Quality Management System based on ISO 9001 and API Q1 standards, which allows us to understand and structure operative activities in interrelated and interacting processes that allow us to constantly achieve the expected results in an effective and efficient way;
- Constant commitment to meet applicable regulatory requirements and to continually improve the effectiveness of the Quality Management System, with monitoring, performing inspection to introduce corrective actions to remove any causes of inadequacy of the Management System and planning actions to address risks and opportunities;
- Satisfy the specific requirements of customers, striving to exceed their expectations, trying to achieve constantly a very short delivery times, guaranteeing high levels of quality;
- Instill confidence, motivation and satisfaction in relevant stakeholders, in particular of Employees, Customers and our Suppliers, breaking cross-functional barriers, creating a unique work team, strengthening the existing relationship, sharing resources and skills at all levels to understand the common values and objectives, and to constantly provide performing products and services;
- Assure the availability of resources (human, financial and productive), information and skills to make its offer of products and services competitive, professional and flexible, in full compliance with strategic positioning and long-term profitability;
- Assure the availability of resources, information and skills necessary for the effective implementation of the Quality Management System and for the operation and control of its processes, also in terms of health and safety and at environmental point of view;
- Involve personnel and raise their awareness of the relevance and importance of their activities and how they contribute to the achievement of quality objectives, promoting shared values and correct models of behavior to reduce risks related to their work;
- Identify the needs for technological innovation to develop products and processes according to market expectations, jointly with an health, safety and environmental evaluation;
- Identify the causes of non-conformance, ensuring quick, effective and decisive responses;
- Promote the research for inefficiencies, inviting personnel to report them and propose actions to solve them.



The **General Management**, the **Management Representative** and the **Department Managers** must implement and diffuse commitments and guidelines listed above and develop activities to achieve organization objectives, compliance with applicable requirements and continuous improvement of the effectiveness of the Management System for Quality.

THE ACHIEVEMENT OF OBJECTIVES AND GUIDELINES EXPOSED IS POSSIBLE ONLY THROUGH THE COMMITMENT OF ALL PERSONNEL.

This Policy must be available to all internal and external relevant stakeholders, as appropriate.

Brivio (LC), 16th October 2020


General Management
(Stefano Brambilla)